From the Director ........................................................................................................ 4
New Director at CCPS ................................................................................................ 5
Goals and Objectives ................................................................................................ 6
Statistics and Occurrences ......................................................................................... 7
Provincial Statute Offences ....................................................................................... 8
Community Service .................................................................................................. 9
Accreditation ............................................................................................................. 13
Crime Prevention Through Environmental Design (CPTED) .................................. 15
Fire Safety .................................................................................................................. 18
Western Foot Patrol ................................................................................................. 22
Transportation and Equipment ................................................................................ 24
Training and Development ....................................................................................... 25
Personal Safety ......................................................................................................... 26
Conclusion ................................................................................................................. 28
From the Director

Safety continues to be a major consideration for every parent when considering the post secondary institution of his or her son or daughter. Campus Community Police Service (CCPS), Fire Safety and Emergency Management, Western Foot Patrol along with over 700 volunteers remains focused on the objective to ensure all students, faculty and staff, learn, work and play on a safe and secure Campus.

Campus Community Police Service recognizes the expectation to be a leader in community policing and customer service. CCPS is a service defined by professional standards with a third accreditation (April 2016) by the International Association of Campus Law Enforcement Administrators (IACLEA). Professional development, customer service, and proactive strategies combine to deliver a 24 hour, seven days a week, campus policing service to Western and our Affiliated Colleges of Brescia, Huron and King’s.

My sincere appreciation goes to the multitude of partners who share the challenge to support Campus Safety. London Police Service, Campus Housing, Facilities Management, Student Life, Student’s Council are but a few of our dedicated partners who support numerous safety programs. In particular, I extend my personal thanks to Chief John Pare, London Police Service, who continues to support the Campus Special Constable program at Western. His leadership ensures that CCPS is well trained and supported in all investigative aspects.

This Annual Report will conclude my tenure as Director as I officially retire effective 31 December 2016. It has been a privilege and a pleasure to serve the Western Community over the past six years. I always highlight the fact that safety requires the commitment of the whole community. I would like to thank everyone at Western who support the numerous safety initiatives and contribute to a very safe and extraordinary learning environment through service excellence.

The incoming Director, Daniel Redmond, is a highly qualified professional who will very capably provide the leadership and knowledge to ensure that the quality of professional service continues to be extraordinary. I know that he will receive the enthusiastic support of all our colleagues and partners.

I hope that you find the Campus Police Annual report informative as you review the highlights of 2016.

J.F. (John) Carson
Director
New Director at CCPS

Daniel Redmond took command as Director of Western’s Campus Community Police Service on January 1, 2017. Most recently, Redmond served as the Eastern Region OPP Commander leading a committed staff of civilian and uniform members responsible for delivering front line policing services to communities in Eastern Ontario. In his years of professional experience Dan has had a focus on public and client services, with a dedication to safety and security, forging strong relationships with the community partners. Earlier in 2016, Redmond was the OPP’s Senior Officer in charge for the North American Leaders Summit in Ottawa, directing the work of over 2000 officers and staff. His international experience includes acting as Senior Advisor to the Chief of a United Nations mission investigating terrorist activity in Beirut.

“Dan has shown himself to be an exceptional leader, committed to safety and security and has proven abilities to develop strong relationships with his teams, his colleagues, and other agencies,” said Gitta Kulczycki, Western’s Vice-President (Resources & Operations). “We are delighted that he has agreed to lead our Campus Community Police Service and know he will help us continue Western’s strong history of providing a safe and welcoming place to study, work and live.”

“On behalf of the London Police Service I would like to congratulate Dan in his new role,” said London Police Chief John Pare. “He brings vast policing experience to this position and has much to offer Western Police, as well as our community. We look forward to continuing the strong working relationship between London Police Service and Western Police as he assumes his new role. We wish him all the best.”

Redmond has a Bachelor of Applied Arts Degree – Justice Studies from the University of Guelph and a Law and Security Enforcement Diploma from Seneca College. He holds the Ontario Police Exemplary Medal, the Queens Diamond Jubilee Medal and the Thirty-Year Exemplary Service Award.
Goals and Objectives

Pursue Best Practices

1. Development and maintenance of Community Partnerships to ensure positive relationships, open communications, mutual respect and public confidence
   
   a. Sustain honest, supportive and respectful community leadership
   b. Interact in a proactive & non-judgmental manner with students, staff and faculty
   c. Accept responsibility for personal actions and outcomes

Discover and Develop Talent

2. Continuous development of staff to provide opportunities for individual growth and ensure best practice in service delivery
   
   a. Exceed community expectations in collaboration and service delivery
   b. Build excellence in learning, team consistency and supervision
   c. Complete thorough, timely and professional investigations

Align and Integrate Business Process to Better Serve Clients

3. Development and implementation of preventative safety and security strategies to protect people, their property and university assets
   
   a. Engage in problem solving to improve safety, security & community confidence
   b. Listen to concerns, assess risk, analyze hazards, anticipate problems, and develop solutions in consultation with stakeholders
   c. Assist in community protection education and individual responsibilities

Strengthen Opportunities for Interaction and Shared Understanding of Roles and Goals

4. Enforcement to ensure a safe community and compliance with legal obligations
   
   a. Involve the community in determining safety objectives
   b. Develop strategic initiatives and actions in response to community concerns
   c. Promote individual, public and OHS risk management strategies & outcomes
Statistics and Occurrences

Except for electronic device thefts, which have seen a significant jump, 2016 has seen only a small increase in most incidents of criminal activity. Exceptions to this are modest decreases in bicycle thefts and cannabis possession. It should be noted that sexual assault reports have doubled from eight (8) in 2015 to sixteen (16) in 2016.

While Mental Health Act (MHA) incidents rose dramatically in 2015, they remained virtually unchanged in 2016. This could possibly be the new “norm”. An MHA incident normally takes two officers approximately three to four hours to conclude.

Campus Police continue to work closely with Western’s Sexual Violence Policy Working Group to raise awareness and in establishing a standalone sexual violence policy.
Provincial Statute Offences

<table>
<thead>
<tr>
<th>Offence</th>
<th>2015</th>
<th>2016</th>
<th>+/-</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liquor Licence Act (LLA)</td>
<td>68</td>
<td>39</td>
<td>-42%</td>
</tr>
<tr>
<td>- LLA Charges</td>
<td>47</td>
<td>23</td>
<td>-51%</td>
</tr>
<tr>
<td>Highway Traffic Act (HTA)</td>
<td>27</td>
<td>16</td>
<td>-41%</td>
</tr>
<tr>
<td>- HTA Charges</td>
<td>13</td>
<td>16</td>
<td>+23%</td>
</tr>
<tr>
<td>Trespass to Property Act (TPA)</td>
<td>43</td>
<td>34</td>
<td>-20%</td>
</tr>
<tr>
<td>- TPA Charges</td>
<td>13</td>
<td>19</td>
<td>+46%</td>
</tr>
<tr>
<td>Bylaw Offences</td>
<td>30</td>
<td>22</td>
<td>-27%</td>
</tr>
</tbody>
</table>

While there continues to be a significant decrease in provincial liquor statute charges, it should be noted that Highway Traffic Act and Trespass to Property Act charges have increased.

These changes are a direct result of an increased officer presence in residences, on campus roadways and at public functions.
Community Service

Campus Police are the custodians of found property and bicycles. Twice a year it is necessary to dispose of these unclaimed items by way of bicycle and property sales. The proceeds from these sales are deposited in a special fund. The accumulation of monies in this fund enables Campus Police to support many campus and London area charities. In 2016 a total of $3250 was donated to 18 deserving causes. Some of these included: The Canadian Cancer Society, The Military Police Fund for Blind Children, Habitat for Humanity and the London and area Food Bank.

CCPS Administration Manager Tracey Hill and CPTED Coordinator Sergeant Christine Greco present $500 to USC Food Support Program

Tracey Hill and Director Dan Redmond present $300 to USC Christmas Child program
Dianne Meyers, Communications Coordinator presents $100 to Teresa Gerhold of the Leukemia & Lymphoma Society

In addition to behind the scenes community support, Campus Police were very visible at events such as Emergency Services Day held in Strathroy, Ontario.

CCPS Vehicle 2 on display in Strathroy in May was a big hit with the younger set.
Melissa Grant, a CCPS Communications Operator, became certified as a Rape Aggression Defence (RAD) instructor in 2016. CCPS now has three certified instructors, as Melissa works alongside Sergeant Christine Greco and Sergeant Loreto Rossi delivering this training to the campus community.

*Melissa Grant shown at right, with Sergeant Loreto Rossi, attends her first class as an instructor.*

*Melissa in action below*
Another aspect of Campus Police’s service to the Western community, as well as the city of London at large, is our participation in a major Impaired Driving campaign organized by the London Police Service (LPS). The Campus Police contribution included a cash donation, to help fund educational billboards placed around the city, as well as assisting in Reduce Impaired Driving Everywhere, (R.I.D.E.) check points on campus.

R.I.D.E. checkpoints are conducted throughout London including on Western’s Campus

Campus Police figured prominently in the LPS Impaired Driving Campaign
Accreditation

Western is the only Canadian university to have a police service accredited by the International Association of Campus Law Enforcement Administrators (IACLEA). In order to receive accreditation, member agencies must be compliant with 210 standards. These standards cover the entire spectrum of police operations ranging from agency organization, training, response to calls, and property control, to name a few. In April, two IACLEA assessors arrived to conduct the four-year accreditation inspection. This examination took three days to complete. Campus Police was found to meet all standards after rigorous inspections were conducted. As a result, Campus Police received a four-year re-accreditation and remains a member in good standing of IACLEA.

From left, CCPS members Sergeant Bob McCormick, Sergeant Rob Hughes, Diane Myers, Director John Carson and Staff Sergeant J.C. Aubin pose with IACLEA assessors Jerry Schoenle and Ray Bouchard (center).
Campus Police Accreditation Manager, Sergeant Bob McCormick attended the IACLEA annual conference in Phoenix, AZ to officially receive the re-accreditation certificate from IACLEA President Bill Taylor and Accreditation Commission Chair, Jessica Luedtk.

IACLEA holds an annual conference at different locations every year. In 2016 the conference was hosted by Arizona State University in Phoenix. 375 delegates representing campus police and security agencies from around the world were in attendance. These delegates attended workshops to discuss such topics as Top Security Threats, Motivational Interviewing, Social Media Threat Assessment and Mental Health issues to name a few. The conference was also an excellent opportunity to network and discuss best practices. CCPS Accreditation Manager, Sergeant Bob McCormick represented Western at the conference.

Conference attendees are shown participating in one of the many workshops offered in Phoenix AZ.
Crime Prevention Through Environmental Design (CPTED)

The goal of CPTED is to increase individual awareness of surroundings and help develop an environment that ensures personal safety and security.

CPTED is based on four principles:
1. Natural access control
2. Natural surveillance
3. Territorial reinforcement
4. Target hardening

It is the revision and assessment of each principle, which reduces the fear of crime, the incidence of crime, and has made Western University one of the safest universities in Canada.

The steps in a CPTED review include:

1. Engaging the support of key partners
2. Identifying crime and problematic issues
3. Analyzing design based on existing crime problems and potential criminal opportunities
4. Developing preventive or corrective design options and actions for implementation
5. Monitoring and evaluating how these options affect crime, surveillance, interaction, and territoriality.

Since 2005 over 400 CPTED requests have been completed. This number grows annually due to new construction and reconfiguration of existing spaces. In 2016, thirty (30) reviews were completed and seven (7) have already been requested as of January 2017.

Sergeant Christine Greco is the CCPS CPTED Coordinator
Card Access:
Most of Western’s 97 buildings have been upgraded to electronic card access. Card access allows entry into the building by authorized users. In addition to providing personal safety to individuals, it reduces the risk of property damage and theft. Prior to installing card access, the building must receive a CPTED review to ensure compliance with Western’s standards. Campus Police monitor the appropriate use of the system and have the ability to remotely lock and unlock the facility in an emergency.

Workplace Safety:
Another important role of Campus Police and the CPTED Coordinator is to assist in ensuring a safe work environment for all of Western University’s community. Should an individual have a specific safety concern or if safety concerns become evident during a CPTED review, the Coordinator will provide advice for safe operations and best business practices. If at any time, a member of Western’s community feels unsafe, has safety concerns, or has any safety-related questions, they are encouraged to contact Campus Police.
**Video Monitoring Cameras:**
There are a multitude of cameras strategically placed on main campus, surrounding Affiliates and off-campus Western property.

The CPTED Coordinator ensures that all existing and newly installed Video Monitoring cameras comply with Western’s Video Monitoring Policy. This policy was derived from the Information and Privacy Commissioner of Ontario Guidelines and from the Freedom of Information and Protection of Privacy Act. These regulations and procedures provide guidance in accordance with university policy for the installation and responsible use of video monitoring cameras on university premises, for the purpose of safety and security.

Some examples of the guidelines include:
A CPTED report must be completed and approved by Director Dan Redmond prior to the installation of any camera on Campus; all cameras can only be installed by Western’s ITS department; video monitoring signage must be posted by the CPTED Coordinator; and waivers must be signed by each “Responsible Person” prior the completion of any new camera install.

Quarterly camera audits, updated by the CPTED Coordinator are submitted to Faculty Relations and a Video Monitoring Committee meets annually to review Western’s overall camera status.

*Video monitoring decals appear throughout campus alerting the community to the presence of cameras*
Fire Safety

Fire Safety & Emergency Management (FSEM) strive to provide dynamic leadership and expertise in fire safety and emergency management to ensure the safety, security and quality of life for the Western community.
Our vision is to be the leader in fire safety and emergency management among Canadian Universities. Fire Safety staff consists of full time and part time officers, technicians, and Co-Op team members.

Our department’s Fire Prevention Officers are accredited through the Ontario Fire College and our technicians certified through the Canadian Fire Alarm Association. We are responsible for testing, inspecting and maintaining life safety equipment such as fire alarms, sprinklers, standpipes, kitchen suppression, and fire extinguishers.

We also provide education and training to over 10,000 staff and students annually. Staff members work closely with all departments within the University as well with the London Fire Department and the London Building Department.
FSEM along with our Housing partners and London Fire Department organized a day of fun and learning at Platt’s Lane Estates. Adults and children learned about fire safety while winning prizes and enjoying a barbeque.

Future fire fighters get a tour of London Fire Department’s Engine 8

FSEM successfully completed another live burn on UC hill, in order for all first-year students to better appreciate the dangerous power of fire.
A Campus Safety Day was hosted by FSEM in September on the Concrete Beach. Campus Police, MADD, London Fire and SERT demonstrate the consequences of distracted & drunk driving. Not only is the event an excellent training opportunity, it also fosters collaboration between Western and municipal Emergency Responders.

At left, London Fire and SERT extricate an injured driver from a demolished vehicle
The number of general fire alarms decreased from 132 in 2015 to 105 in 2016.

**Responses to Affiliates**
- There were eight (8) responses, the average for the last three years.

**Responses to Residences**
- There was a slight increase in alarms but the trend is clearly upward since 2014
- The most significant threats are from unattended cooking and candles

**Responses on Main Campus**
- Declined sharply, by more than 46% in 2016.
- A number of working fires ranged from:
  - Kitchen dryer at The Wave in UCC
  - Purposely-set trashcan fires
  - Burnt food in microwaves

We will continue to educate and work with our partners in order to reduce unwanted fire alarms and mitigate fire hazards.
Western Foot Patrol

Foot Patrol is a volunteer student-driven safety service that provides a variety of supportive safety services to Western and the affiliated University Colleges. Co-ed volunteer teams provide safe-walk and work-safe programs as well as lighting inspections and Blue Emergency phone checks. We have been very appreciative in attracting upwards of 250 student volunteers each year to the 'Foot Patrol' program.

Safe Escorts

Volunteer teams provide safe escorts at Western, Brescia, Huron and King’s University College campuses and to some off-campus locations near the University. Our co-ed teams will wait with customers at a bus stop, ensure they reach their car safely in campus parking lots, and escort students to their residence or any building on campus. The Western Foot Patrol SUV complements our walking teams and is used for longer escorts and on high-volume evenings. Each school year, Foot Patrol provides over 2,000 safe escorts.

Deterrence

Teams help deter crime through visible patrol. Any criminal or suspicious behaviour or event is reported to Campus Police. Examples of matters that are reported include erratic driving, heated arguments, and suspicious persons around a building.

Work-Safe

Foot Patrol operates the Work-Safe Program in conjunction with Campus Police. Staff members working alone and late at night can call and set “check in” times while they are at work so someone knows where they are. If customers fail to check in at the scheduled times and cannot be reached, Campus Police are dispatched to check on their welfare.
Lighting and Blue Phone audits

Foot Patrol conducts weekly audits of the emergency blue phones on campus. General lighting safety audits are completed monthly and include streets, pathways and parking lots. Audits are then submitted to the Facilities Management electrical shop for review and repair.

Special Events

Our Annual Used Book Sale was held in March in the UCC Atrium as a fundraiser for Foot Patrol. Books were generously donated by members of the London and Campus Communities and sold to raise approximately $2,000 for the program. These proceeds were directed towards support of the program as well as the Annual Volunteer Banquet.

Volunteer Banquet

Foot Patrol strives to appreciate and thank our tremendous volunteers in various ways throughout the year. Weekly draws for volunteers are held along with refreshments in the office, reference letters and of course a heartfelt ‘Thank You’. Formally, appreciation is celebrated at our Annual Volunteer Banquet at the Great Hall in the spring. This past year, the theme for the banquet was “Masquerade”.

Transportation and Equipment

Campus Police improved its “Speed Watch” program by purchasing a second advanced Speed Monitoring Board. This Speed Watch board is identical to the board purchased in 2015 and is equipped with energy-efficient LED lights.

Not only will the two boards will be used in concert with each other to strategically address traffic concerns on campus, but have already been put to use on London’s Western Road. Vehicle volumes and patterns on campus and adjacent city streets are being collected and analyzed by Campus Police to assist university and city planners in reaching a strategic traffic plan.
Training and Development

Campus Police ensures our officers are kept up to date with physical tactics and legal issues. They receive in-service training on Campus. With the London Police Service (LPS), they receive training regarding current issues that impact police work.

Several CCPS supervisors were trained in the Provincial Incident Management System in London.
Personal Safety

1. **Walk / Wait with** a friend, with Foot Patrol, or near a group of people. Stay in well-lit high traffic areas.
2. **Be aware of your surroundings.** Keep your head up, as this will project confidence. Walk with alertness and this will enable you to view your surroundings, identify a potential problem or possibly an assailant.
3. **Be alert.** Keep your personal belongings, such as a laptop close by and secure; log serial numbers and photograph valuables.
4. **Avoid travelling alone including receiving a ride with a total stranger.** Please ensure you have a friend when accepting rides.
5. **If you feel that your safety is threatened,** seek immediate assistance from a business or school nearby or any place that you can reach safely. To prevent a possible reoccurrence or potential risk to others, notify the police of the incident.
6. **Keep in mind that anything you carry could be used as a weapon** and may be taken away and used against you. If confronted, do not introduce any object into the scenario. Personal safety alarms are a benefit, if they are heard.
7. **Communicate your schedule with your family and roommates.** A phone call saying you will be late will prevent unnecessary worrying. People care about you – be considerate.
8. **Be extremely cautious** of divulging any personal information on ‘Social Media’ or to strangers.
9. **Educate yourself on how to prepare for any circumstance.** You can never prepare yourself for every eventuality, but knowledge is a tool that will contribute to safety awareness.
10. **Trust your intuition.** If a situation or person makes you feel uncomfortable for whatever reason, go with your feelings. Immediately remove yourself from the area or person. Remember not to leave any beverages unattended.
11. **Arrange** for snow shovelling & don’t let newspapers pile up outside when you are away.
12. **Plan ahead** if alcohol will be part of your evening. Arrange for a ride home ahead of time. Please don’t drink and drive!
SAFETY IS A SHARED RESPONSIBILITY

Western has 24 “Blue Phones”, placed at strategic locations throughout the campus, which provide emergency communications.
Conclusion

The Campus Community Police Service (CCPS) is progressive in embracing opportunities through community partnerships, effective leadership and individual responsibilities.

The CCPS supports Western’s vision of being a “destination of choice for the world’s brightest minds seeking the best learning experience at a leading Canadian research university”. In meeting this objective CCPS will continue to work closely with Western’s stakeholders and the broader community to ensure best outcomes for students, faculty, staff and visitors. The ongoing support of the University Administration has been excellent and is very much appreciated by our staff.

We are committed to excellence in professional standards, personal development, community partnerships and activities contributing to safety, security and quality of life in the diverse university community at Western.