From the Director

Campus safety at Western is the collaborative effort of all our partners who ensure the wellbeing of students, staff, and faculty. Once again, I am pleased to share a few highlights of the activities that have occurred during this past year. The Campus Community Police Service (CCPS) is a 24 hour, seven day per week operation that includes the services of Campus Police, Fire Safety and Emergency Management, Foot Patrol and over 700 volunteers.

During 2015, the Campus continued to grow with the renovations of Delaware Hall, Music and the Nursing/FIMS building under construction. Mental health incidents continued to require significant time from our Special Constables, Student Health, Student Development Centre, Housing personnel and the Student Emergency Response Team (SERT). Special events such as Mustang Football and Homecoming also required specific attention and a partnership with London Police Service to ensure the large number of participants and spectators enjoyed the events in safety.

Campus Police had the privilege to co-host the annual OACUSA (Ontario Association of College and University Security Administrators) Conference with Fanshawe College. High calibre speakers from across North America, addressing timely issues impacting post-secondary institutions, provided a unique learning opportunity for OACUSA members and Campus Police staff.

I would like to acknowledge our colleagues with London Police Service. Their ongoing professional support of Western University through training and daily operations is very much recognized and appreciated. It is a pleasure to congratulate Chief John Pare on his appointment. Chief Pare is a highly respected police leader. We look forward to working closely with Chief Pare and his leadership team to achieve mutual success.

Our many Campus partners such as Students Council, Housing, Facilities Management, our Affiliated University Colleges, to name but a few, are always prepared to provide the necessary support to address issues for the benefit of the entire Campus community. It is this continued partnership that ensures that Campus Safety remains a priority for all who work, study and enjoy Western University.

Campus Police makes every effort to understand the current and potential future challenges that we may face. The delivery of a service of excellence will require a focus on emerging issues to be well prepared and positioned for the challenges ahead.

We hope you will enjoy reading about our 2015 activities in our Annual Report.

Thank you,

John Carson
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Goals and Objectives

Pursue Best Practices
1. Development and maintenance of Community Partnerships to ensure positive relationships, open communications, mutual respect and public confidence
   a. Sustain honest, supportive and respectful community leadership
   b. Interact in a proactive & non-judgmental manner with students, staff and faculty
   c. Accept responsibility for personal actions and outcomes

Discover and Develop Talent
2. Continuous development of staff to provide opportunities for individual growth and ensure best practice in service delivery
   a. Exceed community expectations in collaboration and service delivery
   b. Build excellence in learning, team consistency and supervision
   c. Complete thorough, timely and professional investigations

Align and Integrate Business Process to Better Serve Clients
3. Development and implementation of preventative safety and security strategies to protect people, their property and university assets
   a. Engage in problem solving to improve safety, security & community confidence
   b. Listen to concerns, assess risk, analyze hazards, anticipate problems, and develop solutions in consultation with stakeholders
   c. Assist in community protection education and individual responsibilities

Strengthen Opportunities for Interaction and Shared Understanding of Roles and Goals
4. Enforcement to ensure a safe community and compliance with legal obligations
   a. Involve the community in determining safety objectives
   b. Develop strategic initiatives and actions in response to community concerns
   c. Promote individual, public and OHS risk management strategies & outcomes
Statistics and Occurrences

The specific cases noted on the graph notwithstanding, the overall criminal occurrences have been in steady decline to the point they were at their lowest point in 2015 than at any time in the last 11 years.

Although there has been a marked increase in bicycle thefts, it should be noted that Campus Police instituted a bicycle registration/U-lock program late in 2014. Participants who registered their bicycles with Campus Police received a free U-lock. 300 locks were issued. No bicycles equipped with a CCPS U-lock were stolen.

Campus Police works closely with the Sexual Violence Prevention and Education Committee to raise awareness and establish clear policies. Campus Police and the Safe Campus Advisory Partners participated in a Western forum “Consent and Compassion; Preventing and Responding to Sexual Violence at Western”. The keynote speaker, Dr. Rachel Alicia Griffin is an anti-gender advocate and survivor.

Mental Health Act incidents are on the rise. Campus Police will continue to work with campus agencies to provide support to those in need.
### Provincial Statute Offences

<table>
<thead>
<tr>
<th></th>
<th>2014</th>
<th>2015</th>
<th>+/-</th>
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<tbody>
<tr>
<td>Liquor Licence Act (LLA)</td>
<td>78</td>
<td>68</td>
<td>-13%</td>
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<tr>
<td>LLA Charges</td>
<td>41</td>
<td>47</td>
<td></td>
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<tr>
<td>Highway Traffic Act (HTA)</td>
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<td>27</td>
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<tr>
<td>HTA Charges</td>
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<td>Trespass to Property Act (TPA)</td>
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<td>13</td>
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<tr>
<td>Bylaw Offences</td>
<td>46</td>
<td>29</td>
<td>-37%</td>
</tr>
</tbody>
</table>

There continues to be a significant decrease in provincial statute charges. CCPS officers attribute this decline to an increased presence in residences and at public functions.
New Faces at CCPS

Melissa Grant came to Campus Police as a Police Communications Operator shortly after finishing the Emergency Telecommunications program at Fanshawe College. Melissa spends her off duty time with family and friends. She is an avid runner who gives back to the community by volunteering with the Dave Mounsey Memorial Fund and the Animal Rescue Foundation (ARF). The Dave Mounsey Memorial Fund is dedicated to the donation of life-saving defibrillators to public buildings in the name of fallen Law Enforcement, Fire, EMS and Military members who have died in the line of duty.

Melissa in her “office” at Campus Police

Special Constable Greg Vandenberg joined the CCPS family in July bringing four years of law enforcement experience with him. Prior to starting with Campus Police, S/Cst Vandenberg worked for the Ministry of Natural Resources as a Park Warden at the Pinery Provincial Park and was responsible for safety and security within the boundaries of the Park. He enforced Provincial statutes and assisted the Ontario Provincial Police with criminal investigations in the Park. Greg is a volunteer minor hockey coach during his off-hours.

Greg is looking forward to serving the Campus community.
Behind the Scenes

Sergeant Christine Greco is our CPTED Coordinator and one of our supervisors

Sgt. Christine Greco began her career in Sault Ste. Marie, Ontario as an elementary school teacher then as a police constable with the Sault Ste. Marie Police Service. In addition to the two Bachelor degrees she holds, (Science and Education) Christine is also a Special Education Specialist and is one of our two Rape Aggression Defense (RAD) instructors. She joined the CCPS in 2010 as a patrol officer and became the CPTED Coordinator in 2013. Along with her CPTED duties, Christine is also the Freedom of Information and Protection of Privacy Act officer and a member of the Sexual Violence and the Facilities Management committees.

Dianne has enjoyed her first year accepting the challenges of being the Communications Administrative Coordinator

Dianne Myers began service with Campus Police as a Police Communications Officer in 2001. She arrived with a security background courtesy of her employment with Chubb Security. This experience was much appreciated as Dianne helped CCPS upgrade its alarm monitoring software. Over the years she developed her skills as a Communications Operator to the point where she was relied upon to train and coach her peers. In January of 2015, Dianne was successful in competing for the Communications Administrative Coordinator position. Dianne continues to work on her leadership skills by attending Western's Professional Certificate in Public Sector Management.
Community Service

Campus Police are the custodians of found property and bicycles. Twice a year it is necessary to dispose of these unclaimed items by way of bicycle and property sales. The proceeds from these sales are deposited in a special fund. The accumulation of monies in this fund enables Campus Police to support many campus and London area charities. In 2015 a total of $3750 was donated to 18 deserving causes. Some of these included: The Canadian Cancer Society, The Military Police Fund for Blind Children, Habitat for Humanity and the London and area Food Bank.

CCPS staff present $500 to USC Food Support Program

Director Carson presents $100 to RCMP Inspector Andrew Cowan in support of Habitat for Humanity

Tracey Hill and Dianne Myers present $500 to the Faculty of Social Science Syrian Refugee Program
In addition to the behind the scenes community support, Campus Police were very visible at events such as the Platt's Lane annual BBQ.

S/Cst Doug Rook shows a CCPS cruiser to enthusiastic admirers at the Platt's Lane BBQ.

Sgt. Christine Greco became certified as a Rape Aggression Defense (RAD) instructor in 2015. CCPS now has two certified instructors, as Sgt. Greco works alongside Sgt. Loreto Rossi in delivering this training to the campus community.

The CCPS RAD training program continued in 2015. Several courses are scheduled for 2016.
Director's Citation

On March 13, 2015, Mr. Arsenio Giron suffered a cardiac arrest while visiting the Western Campus Recreation Center. Facility life guards Kyle Emerson, Kaitlin Jack, David Ferguson and Matt Copeland immediately responded and initiated emergency medical treatment which included CPR and defibrillation on the unconscious Giron. Student Emergency Response Team (SERT), members Rachel Holloway, Jessica Asztalos and Daniel Yacoub along with Campus Police also responded. The SERT members relieved the life guards and continued the life saving efforts. Following a third defibrillation from an AED, Mr. Giron's vital signs returned. The Middlesex-London Ambulance service further stabilized Mr. Giron and transported him to hospital. The coordinated efforts of these medical teams saved Mr. Giron's life.

On September 15, 2015 an awards ceremony was held at the Recreation Center. A Campus Police Director's Citation was presented by Director Carson in recognition of the outstanding life saving efforts made by members of the lifeguard cadre and SERT. Also able to attend was a recovered and emotional Mr. Giron who wished to express his heartfelt thanks and appreciation.

This incident is a shining example of how the extensive, ongoing training these teams undertake pays off. Well done to all!

Pictured at the Director's Citation Ceremony are from left: Matt Copeland, David Ferguson, Kate Jack, Kyle Emerson, Rachel Holloway, Mr. Arsenio Giron, Daniel Yacoub, Jessica Asztalos, Gitta Kulczycki (VP Resources and Operations), and John Carson (Director, Campus Community Police Service)
Harmony 10 Exercise

Western University’s annual disaster exercise, dubbed Harmony 10, was held on Thursday May 14, 2015.

This year’s scenario featured a catastrophic failure in the North Electrical Substation causing a prolonged power outage to the majority of buildings on the northwest quadrant of Campus.

Campus Police attended the scene as first responders and conducted a damage assessment. A medical component was included in the exercise, with two injured persons involved. Western’s SERT team and Middlesex-London Ambulance Service acted in concert to treat these injuries.

This exercise also tested the performance of emergency backup generators. The Emergency Operations Control Group (EOCG) then addressed the long-term support needs and alternative operations measures raised by the extent of the power failure.

During the exercise minor communications issues were identified. Steps have since been taken to address those issues.
Facilities Management electrical expert Doug Johnson briefs Incident Command Group

First Response resources were coordinated from the CCPS Communications Centre
The EOCG worked to mitigate the emergency and keep Western operating

SERT's Emergency Response skills were put to the test with simulated injuries
The debriefing was invaluable in identifying strengths and weaknesses of existing plans.

This exercise served to demonstrate how seamlessly various units, such as Campus Police, Facilities Management, the EOCG, and SERT, work together to respond to a variety of emergencies and keep Western operating.
Crime Prevention Through Environmental Design (CPTED)

The goal of CPTED is to increase individual awareness of surroundings and help develop an environment that ensures personal safety and security.

CPTED is based on four principles: natural access control, natural surveillance, territorial reinforcement, and target hardening. It is the revision and assessment of each principle, which reduces the fear of crime, the incidence of crime, and has made Western University one of the safest universities in Canada.

Since 2005, there have been 370 CPTED requests completed. This number grows annually due to new construction and reconfiguring existing spaces. In 2015, thirty-two reviews were completed.

Sgt. Greco checks locking mechanism of a door as part of a CPTED review.

The steps in a CPTED review include:

1. **Engaging** the support of key partners;
2. **Identifying** crime and problematic issues;
3. **Analyzing** design based on existing crime problems and potential criminal opportunities;
4. **Developing** preventive or corrective design options and actions for implementation;
5. **Monitoring** and **evaluating** how these options affect crime, surveillance, interaction, and territoriality.

**Card Access:**

Most of Western’s 97 buildings have been upgraded to electronic card access. Card access allows entry into the building by authorized users. In addition to providing personal safety to individuals, it reduces the risk of property damage and theft. Prior to installing card access, the building must receive a CPTED review to ensure compliance with Western’s standards. Campus Police monitor the appropriate use of the system and have the ability to remotely lock and unlock the facility in an emergency.
Workplace Safety:

Christine discusses Workplace Safety with a Western employee.

Another important role of Campus Police and the CPTED Coordinator is to assist in ensuring a safe work environment for all of Western University's community. Should an individual have a specific safety concern or if safety concerns become evident during a CPTED review, the Coordinator will provide advice for safe operations and best business practices. If at any point, a member of Western's community feels unsafe, has safety concerns, or has any safety related questions, they are encouraged to contact Campus Police at any time.

All perimeter doors at Western will eventually have electronic card access.
Accreditation

Western is the only Canadian university to have a police service accredited by the International Association of Campus Law Enforcement Administrators, (IACLEA). As such, CCPS is a member in good standing of IACLEA having received a four-year re-accreditation in 2012. IACLEA holds an international conference every year. In 2015 the conference was held in Nashville TN from June 29 to July 2 and was hosted by Vanderbilt University. CCPS Director John Carson and Accreditation Manager Sgt. Bob McCormick attended as Western’s delegates. They took advantage of the opportunity to network with other campus law enforcement professionals and to share best practices in campus safety and security.

In addition to these opportunities, many workshops were held. Many relevant topics were presented. These included, “Managing Actual, Improbable Incidents on Campus”, and Accreditation Manager training.

2015 Conference Opening Ceremony
The contingent of Canadian delegates at the 2015 conference

From left, Vanderbilt University's Police Chief, August Washington discusses campus security with CCPS Director John Carson and Sgt. Bob McCormick
Delegates pay close attention in one of many workshops held at the Nashville conference.

In spring of 2016 Western's Campus Community Police Service will participate in its third accreditation process. This certification will confirm that CCPS adheres to the highest standards of professionalism and excellence, which are vital to the success of fulfilling its mission to protect students, faculty, staff, assets and the thousands of yearly visitors to Western University.
Ontario Association of College and University Security Administrators (OACUSA)

Western's Campus Community Police Service and Fanshawe's Campus Security Services co-hosted the Ontario Association of College and University Security Administrators (OACUSA) 2015 annual spring conference from May 5 to 8.

The theme of this year's conference was "A View to Excellence". Organizers of the event seized upon the opportunity of having so many campus security professionals together to educate them on current issues impacting colleges and universities. Subject matter experts attended to give excellent presentations on very timely subjects such as "Managing student safety in a diverse world", "Investigating Sexual Violence", and "Improving Management of Suicidal Behaviour".

The conference had an international element with an excellent presentation by John P. Stone, Retired Sheriff, Jefferson County, Colorado. Mr. Stone spoke on "What really happened at Columbine".

Jay Hope, Ph.D (Hons) B.A., O.O.M. was exceedingly qualified to deliver the Keynote address being a former Deputy Minister of Ontario's Correctional Services as well as a retired OPP Deputy Commissioner. Dr. Hope was also the Liaison Officer to the Task Force on Police Race Relations. Dr. Hope's presentation addressed "Managing Student Safety in a Diverse World".
Seated from left are Gitta Kulczycki, Western's VP Resources and Operations, John Carson, Director of Western's Campus Police, Sgt. Bob McCormick, Support Services Manager and Supt. Bill Chantler of the London Police Service.

The conference delegates were fortunate to have retired London Police Service Chief, Murray Faulkner as the moderator for the "Sexual Violence" presentations and panel discussions.

The planning of the 2015 conference began in the autumn of 2014. Many hours of hard work by the planning committee contributed to its great success.
Transportation and Equipment

In the spirit of keeping at the forefront of police technology, and providing its officers with the best tools to perform their duties, CCPS is always open to testing new equipment. During the past year the department evaluated two motorcycles. One was a state-of-the-art BMW police version, the other an all-electric motorcycle. Both machines performed exceedingly well and could be suitably deployed by CCPS in the future. Testing is not limited to vehicles or motorcycles. Campus police are currently evaluating the viability of using the Apple iPad as a dash mounted camera in one of its vehicles. When one of the police Crown Victoria cruisers became unservicable due to age, it was replaced by a Ford Taurus specifically manufactured for police service. 2015 also saw the two police mountain bikes receive new colors and decaling.

Campus Police improved its “Speed Watch” program by purchasing an advanced Speed Monitoring Board. This Speed Watch board is equipped with energy-efficient LED lights and will be found at strategic points around the campus on any given day.

New all-weather Speed Watch board at work on Perth Drive. A violator can be seen stopped in the distance by a CCPS officer.
A CCPS mountain bike in its new livery

CCPS took delivery of a 2015 Ford Taurus Police Interceptor
Sgt. Ryan Austin puts the 2015 BMW R1200RTP through its paces

CCPS also tested an all-electric motorcycle, seen here doing duty at a Mustangs football game
Fire Safety and Emergency Management

2015 was another busy and rewarding year for the Fire Safety & Emergency Management (FSEM) Department. In addition to testing, inspecting and maintenance of fire alarm systems, and with the assistance of Co-Op summer students, FSEM was involved in several training and educational endeavours this year.

The total number of alarms increased from 117 in 2014 to 132 in 2015. There were 19 fire-related alarms in 2015, a decrease from 27 in 2014. Most fires were minor and related to cooking.

In November an incident at Western Sciences Centre required a coordinated Hazmat response from Western’s Hazmat team and London Fire Services. The incident was controlled in an organized, cooperative and professional manner. No injuries or damage occurred.

The number of accidental fire alarms caused by contractors rose from 11 to 14. The many construction and renovation projects carried out account for this increase. FSEM continue to work with the Project Managers and individual contractors to prevent false alarms.

![Fire Alarm Occurrences 2013-2015](image)
The yearly "Live Burn" demonstration was held on the hill behind Talbot College in September.

Two mock dorm suites were furnished with lost & found and discarded items. The purpose of the demonstration is to educate students about the reality of fires in residence, how to prevent them, and what to do if a fire occurs. We also educate students on the use of fire extinguishers. This year's event was observed by all of the first-year students on campus during two separate burns.

In 2015 FSEM replaced our aging service vehicle with a Ford F-150. This new vehicle will allow us to better haul our equipment and provide our services in a safe and efficient manner.
Western Foot Patrol

Foot Patrol is a volunteer student-driven safety service that provides a variety of supportive safety services to Western and the affiliated University Colleges. Co-ed volunteer teams provide safe-walk and work-safe programs as well as lighting inspections and Blue Emergency phone checks. We have been very appreciative in attracting upwards of 250 student volunteers each year to the 'Foot Patrol' program.

Safe Escorts

Volunteer teams provide safe escorts at Western, Brescia, Huron and Kings University College campuses and to some off campus locations near the University. Our co-ed teams will wait with customers at a bus stop, ensure they reach their car safely in campus parking lots, and escort students to their residence or any building on campus. The Western Foot Patrol SUV complements our walking teams and is used for longer escorts and on high-volume evenings. Each school year, Foot Patrol provides approximately 2,000 safe escorts.

Deterrence

Teams help deter crime through visible patrol. Any criminal or suspicious behaviour or event is reported to Campus Police. Examples of matters that are reported include erratic driving, heated arguments, and suspicious persons around a building.

Work-Safe

Foot Patrol operates the Work-Safe Program in conjunction with Campus Police. Staff members working alone and late at night can call and set "check in" times while they are at work so someone knows where they are. If customers fail to check in at the scheduled times and cannot be reached, Campus Police are dispatched to check on their welfare.
Lighting and Blue Phone audits

Foot Patrol conducts weekly audits of the emergency blue phones on campus. General lighting safety audits are completed monthly and include streets, pathways and parking lots. Audits are then submitted to the Facilities Management electrical shop for review and repair.

Special Events

Our Annual Used Book sale was held in March in the UCC Atrium as a fundraiser for Foot Patrol. Books were generously donated by members of the London and Campus Communities and sold to raise approximately $2,000 for the program. These proceeds were directed towards support of the program as well as the Annual Volunteer Banquet.

Volunteer Banquet

Foot Patrol strives to appreciate and thank our tremendous volunteers in various ways throughout the year. Weekly draws for volunteers are held along with refreshments in the office, reference letters and of course a heartfelt ‘Thank You’. Formally, appreciation is celebrated at our Annual Volunteer Banquet at the Great Hall in the spring. This past year, the theme for the banquet was “007 Casino Royale”.

007
Training and Development

Campus police ensures our officers are kept up to date with physical tactics. They receive in-service training locally and with London Police Service (LPS) dealing with current issues impacting police work.

*Three CCPS officers attended the Front Line Supervisors Course at the Ontario Police College in Aylmer*

*All Campus Police officers re-qualify in Use of Force Options with LPS annually*
In partnership with Indigenous Services (IS), Western’s Campus Police hosted two cultural awareness sessions for its staff members in 2014-15. These sessions aimed to educate Western’s campus police officers about Indigenous student needs, histories, cultures and build community relations on campus. IS’s presentation also shared information about common cultural practices happening on-campus including acknowledging territory and smudging, which is the burning of sacred medicines such as tobacco, sage, cedar, or sweetgrass to cleanse and purify one’s self. Smudging is a common practice among Indigenous peoples in general, and within the Indigenous Services space on-campus.

From left are the staff of Indigenous Services: Amanda Myers, Sean Hoogterp, Mandy Bragg, Kelly Nicholas, Erik Mandawe, Candace Brunette-Debassige, and Genevieve Fisher

Smudge pot and hand drums
Personal Safety

1. **Walk/Wait with a friend**, with Foot Patrol, or near a group of people. Stay in well-lit high traffic areas.

2. **Be aware of your surroundings.** Keep your head up, as this will project confidence. Walk with alertness and this will enable you to view your surroundings, identify a potential problem or possibly an assailant.

3. **Be alert.** Keep your personal belongings, such as a laptop close by and secure; log serial numbers and photograph valuables.

4. **Avoid travelling alone including receiving a ride with a total stranger.** Please ensure you have a friend when accepting rides.

5. **If you feel that your safety is threatened,** seek immediate assistance from a business or school nearby or any place that you can reach safely. To prevent a possible reoccurrence or potential risk to others, notify the police of the incident.

6. **Keep in mind that anything you carry could be used as a weapon** and may be taken away and used against you. If confronted, do not introduce any object into the scenario. Personal safety alarms are a benefit, if they are heard.

7. **Communicate your schedule with your family and roommates.** A phone call saying you will be late will prevent unnecessary worrying. People care about you – be considerate.

8. **Be extremely cautious** of divulging any personal information on ‘Social Media’ or to strangers.

9. **Educate yourself on how to prepare for any circumstance.** You can never prepare yourself for every eventuality, but knowledge is a tool that will contribute to safety awareness.

10. **Trust your intuition.** If a situation or person makes you feel uncomfortable for whatever reason, go with your feelings. Immediately remove yourself from the area or person. Remember not to leave any beverages unattended.

11. **Arrange** for snow shovelling & don’t let newspapers pile up outside when you are away.

12. **Plan ahead** if alcohol will be part of your evening. Arrange for a ride home ahead of time. Please don’t drink and drive.
SAFETY IS A SHARED RESPONSIBILITY

Western has 24 “Blue Phones”, placed at strategic locations throughout the campus, which provide emergency communications.
Conclusion

The Campus Community Police Service (CCPS) is progressive in embracing opportunities through community partnerships, effective leadership and individual responsibilities.

The CCPS supports Western’s mission of ‘providing the best student experience among Canada’s leading research-intensive universities’. In meeting this objective CCPS will continue to work closely with Western’s stakeholders and the broader community to ensure best outcomes for students, faculty, staff and visitors. The on-going support of the University Administration has been excellent and is very much appreciated by our staff.

We are committed to excellence in professional standards, personal development, community partnerships and activities contributing to safety, security and quality of life in the diverse university community at Western.