Ministry of Labour, Immigration, Training and Skills Development

Occupational Health and Safety

Workplace Identification:



Field Visit Report

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OHS Case ID: Field Visit no:

4832DQPWWQC

4832DQPWWQC-4832-FV001

Visit Date: 2025-SEP-08

Field Visit Type: INITIAL

WESTERN UNIVERSITY

Notice ID:

1151 RICHMOND STREET, LONDON, ON CA N6A 3K7

Telephone: (519) 661-2111

JHSC Status: Active Work Force #: 10000

Completed %:

Persons Contacted:

Kyle Pollard - H&S Consultant Mike Parker - Worker rep JHSC

Visit Purpose:

To respond to a report of a critical injury received at the MLITSD Call Centre

Visit Location:

Support Services bldg.

Foot bridge adjacent to Westminster Parking lot.

Visit Summary:

No order issued. See detailed narrative.

Detailed Narrative:

This Inspector attended this workplace to respond to a report of a critical injury reported to the Ontario Ministry of Labour, Immigration, Training and Skills Development (MLTSD) Call Centre and to determine compliance with the requirements of the Occupational Health and Safety Act/90 (OHSA/90) and related legislation.

ITEMS DISCUSSED WITH THE PERSONS CONTACTED/INSPECTOR FINDINGS:

This Inspector met with the persons contacted with respect to a critical injury reported to the MLITSD call centre on 5 September, 2025. The critical injury occurred June 25, 2025.

- Details of the occurrence were discussed with persons contacted and additional information was gathered.
- The worker did not report the critical injury until the first week of September 2025, 2 months after the incident.
- The employer committed that the worker would be retrained on Basic Health and Safety Awareness training, which includes reporting requirements for workplace injuries.
- The employer committed to retrain supervisors in the Family Medicine department on reporting requirements for critical injuries.
- There was no scene held.
- No orders issued.

ITEMS RECEIVED:

I photo was obtained.

The investigation is on-going.

NOTE: NOT ALL AREAS OF THE WORKPLACE WERE INSPECTED AT THE TIME OF THIS VISIT.

Pursuant to OHSA/90 section 57, subsection (10 a), THE EMPLOYER SHALL FORTHWITH POST A COPY OF THIS ENTIRE REPORT IN THE

le Callan

Inspector Data
JEFFREY QUANN

Name

orker Représentative

IA+S (2)

O.H.S.A. & B.O.S.T.A. INSPECTOR

PROVINCIAL OFFENCES OFFICER

217 York Street, 5th Floor, London, ON N6A 5P9

CMHSPLDNCompliance@ontario.ca

Title

WORKER REP

Tel: (226) 919-4367 Fax: (519) 672-0268

Signature

Signature

Signature

MIKE PARKER

You are required use the optional Health and Safety Act to post a copy of this report in a conspicuous place at the workplace and provide a copy to the health and safety representative or the joint health and safety committee if only Failure to comply with an order, decision or requirement of an inspector is an offence under Section 66 of the Occupational Health and Safety Act. You have the right to appeal any order or decision within 30 days of the date of the order issued and to request suspension of the order or decision by filing your appeal and request in writing on the appropriate forms with the Ontario Labour Relations Board, 505 University Ave., 2nd Floor, Toronto, Ontario MSG 2P1. You may also contact the Board by phone at (416) 326-7500 or 1-877-339-3335 (toll free), mail or by website at http://www.olrb.gov.on.ca/ for more information.

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1151 RICHMOND STREET, LONDON, ON CA N6A 3K7

WORKPLACE WHERE IT WILL COME TO THE ATTENTION OF WORKERS.

•	Inspector Data	Worker Representati	ive
	JEFFREY QUANN	0	
ne	O.H.S.A. & B.O.S.T.A. INSPECTOR	Name	
	PROVINCIAL OFFENCES OFFICER	14/	
	217 York Street, 5th Floor, London, ON N6A 5P9	Title	
	CMHSPLDNCompliance@ontario.ca		
	Tel: (226) 919-4367		
1	Fax: (519) 672-0268		
nature	Signature	Sianature	

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